



Sasha Andrews
Director, Little Bay Apartments

Prior to her employment with St Luke's Sasha was the Policy & Compliance Manager of Australian Unity Retirement Living Services and was a Director and Licensee In Charge of this organisation. Prior to being employed with Australian Unity Sasha held the position of Director Corporate Services for the Office of the Private Health Insurance Ombudsman and has held other key positions in the retirement industry.

1) How long have you worked in the aged care industry?

I've been in the retirement and aged care industry for over 18 years and have been with St Luke's since 2008.

2) How often are you at Little Bay Apartments?

I am regularly at Little Bay Apartments and have a great relationship with the residents there. Even when I spend time at St Luke's Trebartha Apartments in Elizabeth Bay, you will always find an on-site Manager available. We have a Manager on site to assist residents 24 hours, 7 days a week, 365 days a year.

3) What makes working with the team at St Luke's Little Bay Apartments special?

The people at St Luke's really are great. It is a positive and friendly environment and the staff really work together to ensure that the very best levels of care and lifestyle are provided for our residents.

4) How do you think you and your team enhance the lives of our residents?

I think knowing they can always call on someone, no matter what for or what time of the day or night it is, is a great feeling for our residents. They can relax knowing that there will always be a friendly face to assist them with whatever they need.

5) Do you do anything special to build relationships with residents?

We love to get to know our residents and to really be able to offer them the peace of mind that having a good friend really close by can offer.